

VIVA LAS VEGAS WEDDINGS

Customer Responsibility & Ceremony Agreement (2026)

1. OPENING AGREEMENT

Welcome to Viva Las Vegas Weddings — where we don't just meet expectations, we blow them out of the water.

This Agreement is between Viva Las Vegas Weddings (“VLV”) and the couple listed on the reservation (“Party 1” and “Party 2”). It outlines the policies and responsibilities that allow us to deliver the seamless, high-energy, unforgettable Vegas experience you signed up for.

By submitting a deposit or making any payment toward your ceremony or reception, Party 1 and Party 2 acknowledge that they have reviewed, understood, and agree to the terms and conditions contained in this Agreement.

All obligations apply to Party 1 and Party 2 regardless of whether payment is made by a third party.

We promise to bring the magic. You agree to the structure that makes it flawless.

2. PAYMENT TERMS & DEADLINES

All payments are non-refundable. Period. Once your date is on our calendar and planning begins, those funds secure your spot and initiate staffing, vendor scheduling, and production coordination specific to your event.

Final payment deadlines:

- Onsite Ceremony Venues: 14 days prior
- Onsite Receptions or Offsite Venues: 30 days prior
- October 31 (Halloween): Full payment due 30 days prior — this is our biggest, most in-demand celebration day of the year. No exceptions will be made on this policy.

Failure to remit final payment by the stated deadline may result in cancellation without refund. All payments are non-refundable and become non-transferable within fourteen (14) days of the ceremony date. We strongly recommend calendaring these deadlines just like your ceremony time — because once balances are due, your date, talent, and production elements are locked in.

3. RESCHEDULING & CANCELLATION – PLANS CHANGE, PRODUCTION DOESN'T

One (1) complimentary reschedule is permitted prior to the final balance due date.

If specific talent, specialty performers, or custom production elements have been secured, rescheduling is subject to availability. Additional schedule changes may incur a \$100 rescheduling fee.

All payments are non-refundable. Period. Rescheduling does not make payments refundable. Cancellations after the final balance due date result in forfeiture of all payments.

Halloween and select premium dates operate at maximum capacity. Same day rescheduling is not available.

4. SERVICE SURCHARGE, TAXES & GRATUITIES – THE TEAM THAT BRINGS THE DREAM ✨

Throwing unforgettable Vegas weddings takes a full dream team — planners, coordinators, photographers, officiants, drivers, and behind-the-scenes pros making everything look effortless.

A 19% Service Surcharge is added to applicable products and services. Nevada State Sales Tax applies where required by law. The Service Surcharge supports coordination, production logistics, and operational execution — and it is not a gratuity.

Gratuities are never required but always appreciated for the team members who make your moment magical.

Suggested gratuities:

- Officiant / Minister / Talent / Entertainer: \$40-\$60
(They bring the charm, the voice, the personality — and sometimes the hip swivel.)
- Limousine Driver: \$40-\$50 per round trip
(They get you there in style and keep the vibe fun from pickup to drop-off.)

Gratuities may be given in cash on the day directly or added to your balance in advance should you prefer.

5. CEREMONY TYPES & LEGAL STATUS – PICK YOUR LOVE STORY 💍 ✨

We offer it all — Legal Marriage Ceremonies, Vow Renewals, and Commitment Ceremonies. Big romance, Elvis vibes, dramatic entrances... your style, your story.

Legal Marriage Ceremonies

For couples getting legally married, a valid Nevada Marriage License must be obtained in

person prior to your ceremony. The current cost is \$102 and is paid directly to the County.

No license = no legal marriage. (We love spontaneity. The State of Nevada does not.)

It is the responsibility of Party 1 and Party 2 to secure and present a valid license before the ceremony begins.

Vow Renewals & Commitment Ceremonies:

Vow Renewal and Commitment ceremonies are not legally binding marriages. All couples participating in a Vow Renewal or Commitment ceremony must sign a written acknowledgment confirming that the ceremony is ceremonial only and does not constitute a legal marriage. Vow Renewal couples may obtain an optional \$21 Certificate of Vow Renewal and must provide proof of an existing legal marriage.

6. PHOTOGRAPHY – LIGHTS, CAMERA, VEGAS ✨

At Viva Las Vegas Weddings, photography isn't an add-on — it's part of the production.

Every Viva wedding package includes a professional photographer and professional ceremony images — candid, action-filled moments captured from the entrance through your grand exit as newlyweds. That real-time magic is included in your package.

Ceremony vs. Posed Photography:

Most packages include ceremony coverage only.

Posed Photography — editorial newlywed portraits, family group shots, dramatic marquee moments, and styled “magazine cover” vibes — begin after the ceremony and are not included unless a Photography Session is pre-arranged.

If you want the WOW shots, this is where they happen.

Upgrade Your Experience:

Photography Sessions start at just \$105 and provide additional time for:

- Romantic or edgy newlywed portraits
- Full family and group photos
- Exploring the grounds
- Epic Viva backdrops, themed sets, and your name in lights

If a session is not booked in advance, posed photography cannot be guaranteed on the day of your ceremony.

We strongly recommend booking additional time in advance to maximize your experience.

Photo Viewing & Purchase Options:

Most photography is available for review the following day during a pre-scheduled Photo Viewing Appointment. During this appointment, you will review your included images and any additional photographs captured.

Online viewing is also available; however, in-person appointments are prioritized and online galleries may take 7–10 days.

If you choose not to purchase a Photography Session in advance, you may purchase images afterward.

Digital Copyright Packages:

- Chapel Weddings: \$805+
- Scenic Weddings: \$995+

These packages include a guaranteed minimum of 165 edited images in color, black & white, and sepia, plus specialty edits.

A la carte digital images are available at \$50+ per image.

All photography pricing is subject to the 19% Service Surcharge outlined in this Agreement.

Transparency matters — we want you to understand exactly what is included and what is optional.

Guest Photography:

Guests may take photos and video from their seats during the ceremony. Guests must remain seated and may not enter the aisle, block views, or interfere with our professional team.

Let the pros capture the masterpiece while your guests stay present.

Bringing Your Own Photographer:

Outside photographers are permitted but must be pre-arranged in advance with VLV. No outside photographer may be added on the day of the ceremony.

All outside photographers must strictly follow venue timelines and direction from VLV staff. If an outside photographer is used, the included VLV photographer and ceremony photography inclusions in the wedding package will be removed without credit. A Viva host will accompany outside photographers to maintain production flow and ensure access to approved photo locations.

7. FLORAL & DÉCOR – FULL PRODUCTION

Our themed weddings are immersive productions with lighting, sets, music, smoke, fog, and curated design.

Outside décor is not permitted, including flowers, arches, draping, candles, and props.

A personal bridal bouquet is allowed; however, included floral will be removed without credit if outside floral is used. VLV staff are unable to assist with the pinning, placement, or distribution of any personal floral brought onsite.

Final floral selections must be confirmed fourteen (14) days prior.

8. VENUE RULES & PROHIBITED ITEMS

The following items are strictly prohibited: rice, birdseed, confetti, bubbles, candles, and outside décor.

A \$100 cleaning or violation fee may be assessed per occurrence.

9. FOOD & ALCOHOL POLICY – KEEP IT VEGAS CLASSY 🍷

Outside food and alcohol are not permitted on Viva Las Vegas Weddings property.

This includes personal champagne, liquor, catering deliveries, coolers, or concealed beverages.

We offer beverage options onsite so you can toast in true Vegas style.

Violations may result in removal of items and additional fees.

10. VENUE CAPACITY & GUEST COUNT – COUNT ‘EM, BABY 🎉

Big celebration or intimate moment — every Viva space has a maximum capacity, and we stick to it.

Guest capacity is determined by both your selected venue and your wedding package. Some packages are intentionally designed for smaller groups even if the venue itself can

accommodate more.

Maximum venue capacities:

- Main Chapel: ~80 guests
- Boulevard Gazebo: 32 guests
- Bell Garden: 36 guests
- Doo Wop Diner Chapel: 10 guests
- Vegas Event Center: Up to 225 guests

All guest counts must comply with fire code regulations and venue safety limits. Capacity may not be exceeded under any circumstance.

Final guest counts are due fourteen (14) days prior to the ceremony date.

If guest count exceeds the permitted capacity, entry may be restricted. Ceremonies will not be delayed for late arrivals, and standing room is not guaranteed unless pre-approved.

We love a full room — but we love safe, seamless production even more.

11. ARRIVAL & CHECK-IN – SHOWTIME STARTS ON TIME 🕒 ✨

Vegas runs on a schedule — and so do we.

If arriving by private transportation, both parties must check in no later than **forty-five (45)** minutes prior to the scheduled ceremony time. This allows our team to finalize paperwork, cue music, coordinate entrances, and prepare photography so everything flows flawlessly.

Showtime means ready.

If you arrive late, the following may apply:

- A \$100 rescheduling fee
- Reduced photography or ceremony time
- Forfeiture of reserved services
- Possible rescheduling based on availability

We operate on a live production schedule. The show will go on — and on time.

Couples must arrive fully dressed and prepared with:

- Valid marriage license (if applicable)
- Wedding rings

- Valid government-issued identification

Guest Arrival:

Guests should arrive at least thirty (30) minutes prior to ceremony time and must be fully dressed upon arrival. Restrooms are public facilities and are not available for changing or preparation.

12. COURTESY LIMOUSINE SERVICE – RIDE IN STYLE 🚗 ✨

If your package includes our courtesy limousine service, this is your official Vegas entrance. Cue the music. Strike the pose.

Travel Radius – We Cruise the Strip, Not the Suburbs

Courtesy Limousine Service is available only within our designated travel corridor:

Las Vegas Boulevard (main strip) between South Point Hotel and Downtown near Fremont Street.

We do not provide pickups in residential areas or outside this travel radius. If you're unsure whether your hotel qualifies, check with your Wedding Planner in advance. We'll keep you on the right side of fabulous.

Capacity & Safety – Glamorous and Law-Abiding:

- Maximum six (6) passengers per limousine.
- Nevada child restraint laws apply — no exceptions.
- Children who are less than or equal to 57 inches in height and under six (6) years of age must ride in an approved child restraint seat.
- Child seats are not provided and must be supplied and properly installed by the couple.
- VLV does not provide wheelchairs.

Safety first. Always.

Timing & Confirmation – Production Runs on Precision

Transportation details must be confirmed no later than seven (7) days prior to your ceremony. This includes pickup and return locations (if different).

Pick-up times are typically scheduled approximately 30–60 minutes before your ceremony, depending on package details, traffic, and Strip conditions.

When your driver arrives, you should be fully dressed and ready. This is not a “we’ll be down in five” situation.

Bring with you:

- Marriage license (if applicable)
- Wedding rings
- Valid identification
- Payment method for gratuities or incidentals

Waiting Policy – The Limo Does Not Linger:

Our drivers operate on a tight production schedule and must comply with hotel and traffic regulations. Drivers are not permitted to wait beyond the scheduled pickup time.

If you are not present at the designated pickup location at the scheduled time:

- The limousine may be released
- Transportation may be cancelled
- You will be responsible for alternate transportation
- Rescheduling fees may apply

The limo runs on time. The ceremony runs on time. Vegas waits for no one.

13. INTERNET BROADCAST – VEGAS GOES VIRTUAL

Livestream services are courtesy offerings and rely on third-party technology.

No refunds or credits will be issued for connectivity or viewing interruptions beyond VLV’s control.

The show will go on.

14. ACKNOWLEDGMENT & ACCEPTANCE – LET’S MAKE IT OFFICIAL

By signing below, Party 1 and Party 2 confirm they have read, understood, and agreed to all terms herein, including acknowledgment that all payments are non-refundable.